How to activate your account.

TELUS Health

In what province do you currently reside?

We need this information in order to connect you with a clinician licensed to practice medicine in your province.

Enter your province.

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Sign up



Gain access to your very own personal health and wellness resource at **virtualcare.telushealth.com/welcome**.

TELUS Health

There are several ways to get a TELUS Health Virtual Care account. How do you plan to sign up?

I'm eligible through my group or individual health plan

I'm looking into purchasing my own membership to TELUS Health Virtual Care

I'm eligible as a student

I'm not sure

Sign up



Enter the email address you would like to use to set up your account.



Enter your group number:

4242

And personal coverage

identifier Your Plan Member ID

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Follow the link in the email you received to activate your account.



Select the option to enter your group number.



Enter your email address and choose a password.

Get your unique activation link.



Download from the App Store or Google Play.

Profile	
Personal Information	
General Information Your name	
Email Address example@email.com	
Contact Information Your contact number & address	۲
Medical History Update your medical profile	۲
Settings	
Security Passcode and Biometric ID	
Password Change your password	۲
Membership	
Details	

Set up your profile under the Profile tab.



- Use your account credentials to sign in to the app.
- Image your password

 Membership

 Details

 Corporate

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- Scroll down the Profile tab to add family members.



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On Call Now

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Open 24 hours

April Stewart Clinician See profile >

TELUS Health Virtual Care would like to send you notifications.

Ensure you have

enabled notifications.

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Start a consult from the home screen as soon as you need care.

Need help? Contact help@vc.telushealth.com



